

JDXS導入によるCitizen Experience向上の追加効果

Citizen Experienceの向上
(国民の利便性向上)



デジタルガバメント
日本の電子政府に関する国際的な評価

中央管理による重複コスト削減/効率化

デジタル人材育成による地方経済活性化



アメリカ政府におけるデジタル変革

Lessons Learned From a Decade of Driving Digital Transformation in the U.S. Government



Becoming a
Digital Government

Lessons Learned From a Decade of Driving Digital Transformation in the U.S. Government

Kelly Olson,

Head of Public Sector Strategy, Adobe

Former:

- Deputy Commissioner, Federal Acquisition Service
- Director, Technology Transformation Services
- Director, Innovation Portfolio, Digital.gov & Challenge.gov
- U.S. General Services Administration

To Date

-  Role of technology in society.
-  What is driving digital transformation.
-  Why it is important in government.
-  Impact on service delivery, costs, productivity, satisfaction and trust.
-  Expertise, capabilities and technology that can power this.
-  Why experience matters to your workforce and citizens.

The Past Decade – Great Intentions



30+ strategies ->
policies ->
mandates across
2 administrations



Role of driving
transformation –
balancing act of
priorities, resources,
cost and scale



Established
government-wide
PMOs, platforms,
standards, shared
services



20+ government
communities of
practice to connect,
share and learn