1. 特定商取引法違反に基づく処分件数の推移（平成29年7月13日現在）

（単位：件）

| 年度 | 平成9 (1997) | | 平成10 (1998) | | 平成11 (1999) | | 平成12 (2000) | | 平成13 (2001) | | 平成14 (2002) | | 平成15 (2003) | | 平成16 (2004) | | 平成17 (2005) | | 平成18 (2006) | | 平成19 (2007) | | 平成20 (2008) | | 平成21 (2009) | | 平成22 (2010) | | 平成23 (2011) | | 平成24 (2012) | | 平成25 (2013) | | 平成26 (2014) | | 平成27 (2015) | | 平成28 (2016) | | 平成29 (2017) | | 合計 | | 年度 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 処分内容 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 業務停止命令 | 指示 | 処分内容 |
| 合計 | 9 | | 13 | | 7 | | 4 | | 20 | | 25 | | 26 | | 40 | | 80 | | 84 | | 182 | | 141 | | 138 | | 188 | | 125 | | 121 | | 118 | | 95 | | 84 | | 62 | | 7 | | 1569 | | 合計 |
| 国 | 1 | 8 | 0 | 12 | 0 | 5 | 0 | 0 | 1 | 12 | 2 | 7 | 0 | 7 | 10 | 6 | 22 | 13 | 25 | 5 | 34 | 6 | 26 | 11 | 25 | 23 | 28 | 25 | 24 | 19 | 31 | 9 | 12 | 9 | 16 | 24 | 23 | 11 | 14 | 14 | 1 | 2 | 295 | 228 | 国 |
| 都道府県 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 4 | 0 | 7 | 0 | 16 | 0 | 19 | 0 | 24 | 3 | 42 | 11 | 43 | 79 | 63 | 87 | 17 | 75 | 15 | 115 | 20 | 67 | 15 | 53 | 28 | 70 | 27 | 47 | 8 | 33 | 17 | 25 | 9 | 2 | 2 | 667 | 379 | 都道府県 |
| 北海道 | | | | | | | | | | | | | | 1 | | 1 | | | 3 | 3 | 6 | 4 | 9 | | 5 | | 5 | | | | 2 | 1 | 2 | 1 | 4 | 1 | | 1 | 1 | | | | 36 | 13 | 北海道 |
| 青森 | | | | | | | | | | | | | | | | | | 1 | 1 | | | | 1 | | | | | | | | | | | | 3 | | 1 | | 2 | | | | 6 | 1 | 青森 |
| 岩手 | | | | | | | | | | | | | | | | | | 2 | | 2 | 1 | 4 | 2 | 1 | | | | | | | | | | | | | | | | | | | 3 | 9 | 岩手 |
| 宮城 | | | | | | | | | | 1 | | | | | | | | | | | | | | | 1 | | 1 | | | | | 1 | | | | | | | | | | | | 2 | 2 | 宮城 |
| 秋田 | | | | | | | | | | | | | | | | | | 2 | 1 | 2 | | | 1 | | 1 | 1 | 1 | | 1 | | | | | | | | | | | | | | 5 | 5 | 秋田 |
| 山形 | | | | | | | | | | | | | | | | | | | | | | | 1 | | | | 2 | | | | | 1 | | | | | | | | | | | 3 | 1 | 山形 |
| 福島 | | | | | | | | | | | | | | | | | | | | | 1 | 1 | 3 | 1 | 3 | 1 | 2 | | 2 | | | | 3 | | 1 | | | | | | | | 15 | 3 | 福島 |
| 茨城 | | | | | | | | | | | | | | | | | | | | | | | | | 1 | 1 | 6 | | 4 | | 2 | | 1 | | | 1 | | 1 | | | | | 14 | 3 | 茨城 |
| 栃木 | | | | | | | | | | | | | | | | | | | | | 1 | | 2 | | 3 | | 3 | 2 | 3 | | 2 | 2 | 4 | 3 | | | 1 | | | | | | 19 | 7 | 栃木 |
| 群馬 | | | | | | | | | | | | | | | | | | | | | | | 2 | | | | 1 | 1 | 1 | | | 1 | 1 | 1 | | | | | 1 | | | | 6 | 3 | 群馬 |
| 埼玉 | | | | | | | | | | | | | | 1 | | 2 | | 5 | | 2 | 3 | 3 | 5 | 2 | 16 | 1 | 24 | 2 | 14 | 5 | 8 | 6 | 8 | 3 | 9 | | 5 | 8 | 5 | 2 | 1 | | 98 | 42 | 埼玉 |
| 千葉 | | | | | | | | | | | | | | | | 1 | | 1 | | 2 | 3 | | 1 | | 2 | | 4 | | 1 | 1 | | 1 | 3 | 2 | 2 | | 1 | | | | | | 17 | 8 | 千葉 |
| 東京 | | | | 1 | | | | | | 3 | | 9 | | 10 | | 9 | 1 | 8 | 4 | 13 | 26 | 18 | 27 | 3 | 15 | 3 | 24 | 10 | 15 | 3 | 11 | 1 | 16 | 4 | 10 | 1 | 11 | | 11 | | 1 | 1 | 172 | 97 | 東京 |
| 神奈川 | | | | | | | | | | | | 1 | | 1 | | 2 | | 2 | | 3 | 3 | 2 | 9 | 1 | 4 | 1 | 4 | 1 | 2 | | 2 | | 5 | 2 | 2 | | 1 | | | | | | 32 | 16 | 神奈川 |
| 新潟 | | | | | | | | | | | | 1 | | | | | | | | 1 | 1 | | | | | 1 | | | | | | | | | | | | | | | | | 1 | 3 | 新潟 |
| 富山 | | | | | | | | | | | | | | | | | | | | | 1 | 1 | | | | | | | | | | | | | | | | | | 1 | | | 1 | 2 | 富山 |
| 石川 | | | | | | | | | | | | | | | | 3 | | 2 | | 2 | 1 | | | | | | | | | | | | | | | | | 1 | 1 | 1 | | | 2 | 9 | 石川 |
| 福井 | | | | | | | | | | | | | | | | | | | | | 1 | | | | | | | | | | | | | | | | | | | | | | 1 | 0 | 福井 |
| 山梨 | | | | | | | | | | | | 1 | | 1 | | | | 1 | | | | 4 | | | | | | | | | | | | | | | | | | | | | 0 | 7 | 山梨 |
| 長野 | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | | | | | 2 | | | | | 1 | | 1 | 1 | | | 2 | 4 | 長野 |
| 岐阜 | | | | | | | | | | | | | | | | | | | | 1 | 3 | 1 | 1 | | 2 | | 2 | 1 | 1 | | 5 | | | 1 | | | | | | | | | 14 | 4 | 岐阜 |
| 静岡 | | | | | | 2 | | 3 | | 3 | | 4 | | 4 | | 3 | 2 | 4 | | 5 | 6 | | 2 | 2 | 2 | | 7 | | 3 | | 4 | 3 | 5 | 3 | 3 | 1 | 2 | | | 1 | | | 36 | 38 | 静岡 |
| 愛知 | | | | | | | | | | | | | | 1 | | 1 | | 1 | | 2 | 2 | | 2 | | 2 | | 2 | | 2 | | 1 | | 1 | 1 | 3 | | 1 | | | | | | 16 | 6 | 愛知 |
| 三重 | | | | | | | | | | | | | | | | | | | | | 1 | | 1 | | | | 1 | | 1 | | 1 | | | | | | | | | | | | 5 | 0 | 三重 |
| 滋賀 | | | | | | | | | | | | | | | | | | 2 | | 1 | 1 | 2 | 2 | | 1 | | 2 | | 1 | | | | | | | | | | | 2 | | | 7 | 7 | 滋賀 |
| 京都 | | | | | | | | | | | | | | | | | | | | | 3 | 2 | 1 | | 2 | 1 | 1 | | | | 1 | | | | | | | | | | | | 8 | 3 | 京都 |
| 大阪 | | | | | | | | | | | | | | | | | | 1 | | 2 | 5 | 5 | 4 | 2 | 3 | 2 | 4 | | 2 | | 1 | | | | | | 1 | | | | | | 20 | 12 | 大阪 |
| 兵庫 | | | | | | | | | | | | | | | | | | 1 | | 1 | 3 | 4 | 1 | | 2 | 1 | 3 | | 2 | | | | | | | | | | | | | | 11 | 7 | 兵庫 |
| 奈良 | | | | | | | | | | | | | | | | | | | | | 1 | 2 | | | | | 1 | | 1 | | | | | | | | | | | | | | 3 | 2 | 奈良 |
| 和歌山 | | | | | | | | | | | | | | | | | | | | | | | | | | | 2 | 2 | 1 | 1 | 1 | 1 | | | | | | | | | | | 4 | 4 | 和歌山 |
| 鳥取 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | 1 | | 2 | | 1 | | | | 1 | 0 | 6 | 鳥取 |
| 島根 | | | | | | | | | | | | | | | | 1 | | 1 | | | | | | | | | | | 2 | | | 2 | 2 | 3 | 2 | | | | | | | | 6 | 7 | 島根 |
| 岡山 | | | | | | | | | | | | | | | | | | | | | | 2 | 2 | | 1 | | | | 1 | | 1 | | 6 | | 1 | | 3 | | | | | | 15 | 2 | 岡山 |
| 広島 | | | | | | | | | | | | | | | | | | 1 | | | 1 | | 1 | | 1 | | 1 | | | | 2 | | 1 | | 2 | 1 | 1 | | 1 | | | | 11 | 2 | 広島 |
| 山口 | | | | | | | | | | | | | | | | | | | | | 1 | | | | | | 1 | | | | | | 1 | | | | | 1 | | | | | 3 | 1 | 山口 |
| 徳島 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | 1 | | | | 1 | | 1 | | | | 4 | 0 | 徳島 |
| 香川 | | | | | | | | | | | | | | | | | | | 1 | | 4 | 3 | 4 | 2 | 3 | | 4 | | 2 | 1 | 1 | 2 | 6 | | 1 | | | | | | | | 26 | 8 | 香川 |
| 愛媛 | | | | | | | | | | | | | | | | | | | 1 | | | 1 | | | | | 1 | | 2 | | | | | 1 | 1 | | | | | | | | 5 | 2 | 愛媛 |
| 高知 | | | | | | | | | | | | | | | | | | | | | | | | 1 | 1 | | | | | 2 | 1 | 1 | | | | | | | | | | | 2 | 4 | 高知 |
| 福岡 | | | | | | | | | | | | | | | | | | 2 | | | | 1 | | 1 | 2 | | 2 | | 1 | 1 | 2 | | 2 | | 2 | | 2 | 1 | 1 | | | | 14 | 6 | 福岡 |
| 佐賀 | | | | | | | | | | | | | | | | | | 2 | | | | 1 | 1 | | | | 1 | | 1 | 1 | 2 | 1 | | | | | 1 | 3 | | | | | 6 | 8 | 佐賀 |
| 長崎 | | | | | | | | 1 | | | | | | | | | | | | | | 1 | 1 | 1 | 1 | | 2 | | 1 | | 1 | 1 | 2 | | 1 | 1 | | | | | | | 9 | 5 | 長崎 |
| 熊本 | | | | | | | | | | | | | | | | 1 | | 2 | | 1 | | | | | 1 | 1 | | | | | | | | 1 | | | | | | | | | 1 | 6 | 熊本 |
| 大分 | | | | | | | | | | | | | | | | | | 1 | | | | | | | | | 1 | | | | 1 | | | | | | | | | | | | 2 | 1 | 大分 |
| 宮崎 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | | 0 | 1 | 宮崎 |
| 鹿児島 | | | | | | | | | | | | | | | | | | | | | | | 1 | | | | | 1 | | | | | | | | | | | | | | | 1 | 1 | 鹿児島 |
| 沖縄 | | | | | | | | | | | | | | | | | | | | | | 1 | | | | | | | | | | | | | | | | | | | | | 0 | 1 | 沖縄 |

消費者庁ホームページ　特定商取引法違反に基づく処分件数の推移及び処分事業者の公表について
（http://www.caa.go.jp/policies/policy/consumer_transaction/release/pdf/release_170713_0001.pdf）より抜粋