

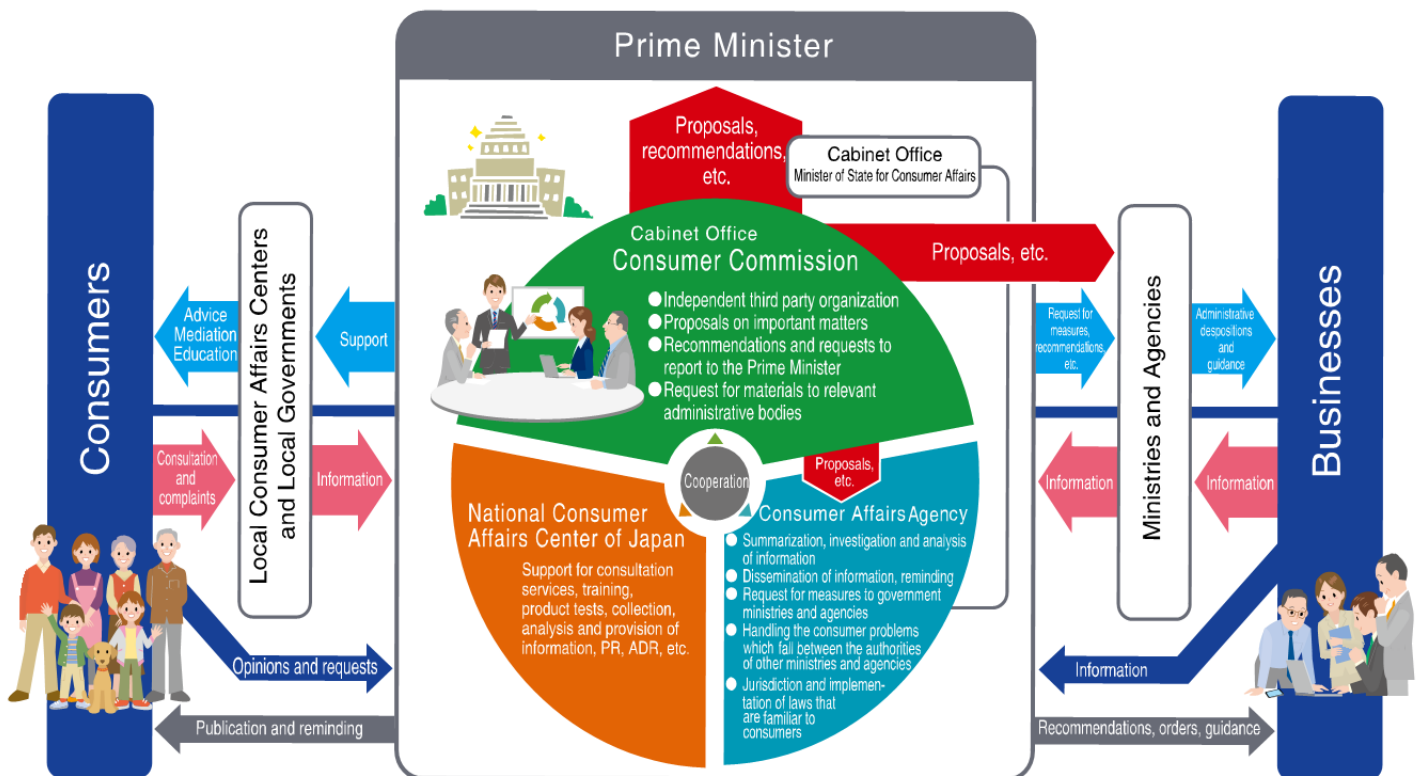
Toward the Creation of a Consumer-oriented Society

Consumer Commission

Investigation and Deliberation of Various Consumer Issues

- The Consumer Commission is a deliberation council set up in the Cabinet Office based on the Act for the Establishment of Consumer Affairs Agency and the Consumer Commission.
(Scope of Authority)
 - To investigate and deliberate autonomously on important matters regarding protection and promotion of consumers' interest, and to submit proposals and other opinions.
 - To investigate and to deliberate in response to the consultation from the Prime Minister and other relevant Ministries and Agencies.
 - To make recommendations to the Prime Minister if necessary.
 - To deliver opinions on specific issues based on the provisions of individual laws.
- Since its establishment in September 2009, the Consumer Commission has investigated and deliberated various consumer issues, and has submitted proposals and other opinions to relevant Ministries and Agencies, which has led to the revision of laws and the enforcement of countermeasures in various areas.

Roles of the Consumer Commission



Proposal: Expression of opinions to the Prime Minister, relevant Ministers or the Commissioner for Consumer Affairs Agency based on the provisions of Paragraph 2 (1) of Article 6, Act for the Establishment of the Consumer Affairs Agency and the Consumer Commission

Main Investigations and Deliberations in Process (at the End of November, 2013)

➤ Major Subjects of Proposals

Vehicle Recalls System, Contract Issues regarding Advance Payment for Pay Nursing Homes, Revitalization and Improvement of Local Consumer Administration, Vicious Apartment Sales Activities, Enhancement of Consumer Safety Administration, House Reforms, Beauty Salons and Medical Cosmetic Services, Public Utilities Cost, Labeling of “Health Food,” Dissemination of Information to Prevent Consumer Accidents, Fraudulent Investment Sales, etc.

(Proposals : 13 issues, Suggestions : 11 issues, Remarks : 34 issues)

As a general rule, the meetings of the Consumer Commission are open to the public.

For details → <http://www.cao.go.jp/consumer/>